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Software-Design

Technische Unterstützung

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Information on UGSoft Software-Update-Agreements

- UGSoft Software-Update-Agreements are used to receive new versions of ES-Backup product packages by means of updates. New software activation keys will be delivered if required. Updates will be made available on the Internet.

Following Software-Update-Agreements are offered by UGSoft:

Software-Update-Agreement for ES-Backup Workstation

This product is valid for ES-Backup Workstation without HELIOS fileserver support.

Software-Update-Agreement for ES-Backup Workstation Fileserver

This product is valid for ES-Backup Workstation with HELIOS fileserver support.

Software-Update-Agreement for ES-Backup Workgroup

This product is valid for ES-Backup Workgroup without HELIOS fileserver support.

Software-Update-Agreement for ES-Backup Workgroup Fileserver

This product is valid for ES-Backup Workgroup with HELIOS fileserver support.

Upgrade of Software-Update-Agreement

This upgrade requires the Software-Update-Agreement for an ES-Backup product package. This upgrade must be purchased if an upgrade of an ES-Backup product package with Software-Update-Agreement is purchased.

Please note the following for all Software-Update-Agreements:

1. The agreement is valid for one ES-Backup product package and will be attached to the corresponding ES-Backup software serialnumber.
2. The agreement may be purchased within 30 days after the purchase of the actual software version. The actual version may be purchased either as a full product, update or as an upgrade.
3. The agreement is valid for 12 months and automatically re-news. It starts following the month of initial software purchase.
4. The agreement may be cancelled by writing 6 weeks before the agreement re-news.